

# Lender Update

May 5, 2016

## Subject: Homeowners Impacted by Wildfires in Fort McMurray, Alberta

Genworth Canada expresses concern for the residents of Fort McMurray, Alberta, and recognizes the impact the current wildfires and resulting evacuations is having on the community.

Through our proactive Homeowner Assistance Program we are committed to working with our lenders to help our insured homeowners facing setbacks that temporarily impact their ability to meet their mortgage obligations.

To address the current situation, Genworth Canada will support our lender's assistance programs by enabling lenders to offer up to six (6) months of relief to their Genworth Canada-insured borrowers in Fort McMurray. This collaboration will provide time to help borrowers rebuild their lives and their community.

To speak with one of our Homeowner Assistance Specialists, contact 1.800.511.8888 or [homeassist@genworth.com](mailto:homeassist@genworth.com), or visit [www.homeownerassistance.ca](http://www.homeownerassistance.ca) for more information on our homeowner assistance solutions.

Please also note that Genworth Canada's risk department is completing an analysis on our individual lender exposure in the Fort McMurray region. If you wish to discuss this, or have any other questions, please contact your dedicated Business Development Leader or Regional representative.

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Regards,



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