

# Lender Update



July 10, 2017

## Subject: Homeowners Impacted by Wildfires in British Columbia

Genworth Canada expresses concern for the residents of British Columbia, and recognizes the impact the current wildfires and resulting evacuations is having on the affected communities.

Through our proactive Homeowner Assistance Program we are committed to working with our lenders to help our insured homeowners facing setbacks that temporarily impact their ability to meet their mortgage obligations.

To address the current situation, Genworth Canada will support our lender's assistance programs by enabling lenders to offer up to six (6) months of relief to their Genworth Canada-insured borrowers in British Columbia. This collaboration will provide time to help borrowers rebuild their lives and their communities.

Requests received after December 31, 2017 due to the fires will be considered under our regular Homeowner Assistance Program. To speak with one of our Homeowner Assistance Specialists, contact 1.800.511.8888 or [homeassist@genworth.com](mailto:homeassist@genworth.com), or visit [www.homeownerassistance.ca](http://www.homeownerassistance.ca) for more information on our homeowner assistance solutions.

If you have any other questions, please contact your Business Development Leader or Regional representative.

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Regards,

A handwritten signature in cursive script that reads "Debbie McPherson".

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