

August 17, 2018

Subject: Support Available for Homeowners Impacted by B.C. Wildfires

Genworth Canada will provide support to our lenders who have borrowers that are impacted by the current Wildfires in the Province of British Columbia.

Our Homeowner Assistance Program (HOAP) is a proven method to offer assistance to Genworth Canada-insured homeowners that experience sudden financial setbacks which might temporarily impact their ability to meet their mortgage obligations.

We recognize that the current situation in these affected communities makes this risk very real for homeowners. Therefore, borrowers who qualify under the lender's internal guidelines and our Homeowner Assistance Program will receive up to six (6) months of relief beginning August 17, 2018. This early intervention and collaboration will provide borrowers some time to recover, focusing on what's important, not only their lives but also in the communities in which they live.

Requests received after December 31, 2018 due to wildfires will be considered under our regular Homeowner Assistance Program.

To speak with one of our Homeowner Assistance Specialists, please call 1-800-511-8888 or email HomeAssist@genworth.com.

For more information on Genworth Canada's Homeowner Assistance Program or to submit your request online, please visit: www.homeownerassistance.ca.

If you have any other questions, please contact your Business Development Leader.

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Regards,



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