

April 25, 2019

Subject: Support Available for Homeowners Impacted by Flooding

Genworth Canada will provide support to our lenders who have borrowers that are impacted by the current localized flooding in various regions of Canada

Our Homeowner Assistance Program (HOAP) is a proven method to offer assistance to Genworth Canada-insured homeowners that experience sudden financial setbacks which might temporarily impact their ability to meet their mortgage obligations.

We recognize that the current situation in these affected communities makes this risk very real for homeowners. Therefore, borrowers who qualify under the lender's internal guidelines and our Homeowner Assistance Program will receive up to six (6) months of relief beginning April 26, 2019. This early intervention will allow borrowers some time to recover and focus on what's important, not only their lives but also in the communities in which they live.

Requests received after December 31, 2019 due to flooding will be considered under our regular Homeowner Assistance Program.

To speak with one of our Homeowner Assistance Specialists, please call 1-800-511-8888 or email HomeAssist@genworth.com.

For more information on Genworth Canada's Homeowner Assistance Program or to submit your request online, please visit: www.homeownerassistance.ca.

If you have any questions, please contact myself or your Business Development Leader.

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Regards,



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