

Lender Update

June 12, 2020

Subject: Genworth Canada Confirms No Canadian Data Breach

You may have heard from recent news reports of a data breach related to Genworth Financial Inc.'s U.S. Life Insurance business that occurred through third party insurance agents. Genworth Canada confirms that there was no data breach or access to its Canadian data, systems or infrastructure. As Genworth Financial disclosed, fraudulent actors obtained the login credentials of a limited number of third-party insurance agents, to log onto a website used only by insurance agents in the U.S. This potentially comprised 1,600 individuals' that had been submitting data on their insurance or annuity applications. No Genworth Canada data of any kind was included or accessed during this incident.

If you have any questions or concerns related to this update, please feel free to contact your appropriate Genworth representative below.

Name	Title	Phone	E-mail
Lisa Trudell	V.P. National Sales	(905) 287-5369	lisa.trudell@genworth.com
Annie Carpentier	V.P. Business Development	(905) 287-5539	annie.carpentier@genworth.com
Mark Stamm	V.P. Business Development	(514) 347-5759	mark.stamm@genworth.com
Marc Shendale	V.P. Business Development	(905) 287-5392	marc.shendale@genworth.com
Kiki Sauriol-Roode	V.P. Business Development	(905) 287-5379	kiki.sauriol-roode@genworth.com

Regards,



Debbie McPherson

Genworth Canada

Senior Vice President, Sales and Marketing

Phone (905) 287-5465

Email: debbie.mcpherson@genworth.com