

Lender Update

October 22, 2019

Support Available for Homeowners Impacted by Labour Strikes in Saskatchewan

Genworth Canada will provide support to our lenders who have borrowers that are impacted by labour strikes in the province of Saskatchewan.

Our Homeowner Assistance Program (HOAP) is a proven method to offer assistance to Genworth Canada-insured homeowners who experience sudden financial setbacks which might temporarily impact their ability to meet their mortgage obligations.

We recognize that the current situation in Saskatchewan makes this risk very real for homeowners. Therefore, borrowers who qualify under the lender's internal guidelines and our Homeowner Assistance Program will receive up to six (6) months of relief beginning 10/22/2019. This early intervention will allow borrowers some time to recover.

Requests received after "04/22/2020" due to the labour strikes will be considered under our regular Homeowner Assistance Program.

To speak with one of our Homeowner Assistance Specialists, please call 1-800-511-8888 or email HomeAssist@genworth.com.

For more information on Genworth Canada's Homeowner Assistance Program or to submit your request online, please visit: www.homeownerassistance.ca.

If you have any questions or concerns related to this update, please feel free to contact your appropriate Genworth representative below.

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Regards,



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