

MySagen Updates





Why was the MySagen portal changed?



We have simplified and improved the user experience.

What has changed?

- In application lists, **clicking on the new Edit "Pen" icon**, displayed in context of each application, leads to the "Edit Application" page.

| Sagen Reference # | Lender Loan # | Borrower Name | Status | Date Submitted | Date Last Updated |
|--|----------------|----------------|--------------------------|----------------|-------------------|
|  2042143200 | 98211380942100 | EILEEN BELLEY | Approved | | 2023-08-23 |
|  2042143200 | 98211321424501 | JORDIN LEBLANC | Approved | | 2023-08-23 |

- In application lists, **clicking on the new Cancel "X" icon**, displayed in context of each application, leads to "Cancel Application" page.

| Sagen Reference # | Lender Loan # | Borrower Name | Status | Date Submitted | Date Last Updated |
|--|----------------|----------------|--------------------------|----------------|-------------------|
|  2042143200 | 98211380942100 | EILEEN BELLEY | Approved | | 2023-08-23 |
|  2042143200 | 98211321424501 | JORDIN LEBLANC | Approved | | 2023-08-23 |



- In the "Edit Application" page, **label tooltips** are now displayed after a delay of 2 seconds when hovering over the labels.

Your 5-digit transit number is automatically entered. This field could be editable based on your access level.

Originating Transit *

00001

- In application lists, **clicking on the Status information link**, displayed in context of each application, leads to the "Application Status" page.

| Sagen Reference # | Lender Loan # | Borrower Name | Status | Date Submitted | Date Last Updated |
|--|----------------|----------------|--------------------------|----------------|-------------------|
|  2042143200 | 98211380942100 | EILEEN BELLEY | Approved | | 2023-08-23 |
|  2042143200 | 98211321424501 | JORDIN LEBLANC | Approved | | 2023-08-23 |

NOTE: As before, you will be able to click on the "Download Commitment" control of the "Application Status" page to download the certificate.

| | | | | | | | | | | | |
|--|---|----------------|------------|-------------|--------|----------------|-------|---------------------|------|-------------------------|-----------------|
| Status Approved | Sagen Reference Number 2042891770 | | | | | | | | | | |
| Loan Details Institution ID 010 Insured Transit 99999 Lender Loan Number 1902931287 Commitment Expiry Date 2023-01-01 | <table><tr><td>Insured Amount</td><td>150,000.00</td></tr><tr><td>Premium Due</td><td>900.00</td></tr><tr><td>Tax Amount Due</td><td>72.00</td></tr><tr><td>Application Fee Due</td><td>0.00</td></tr><tr><td>Total Amount Due</td><td>\$972.00</td></tr></table> | Insured Amount | 150,000.00 | Premium Due | 900.00 | Tax Amount Due | 72.00 | Application Fee Due | 0.00 | Total Amount Due | \$972.00 |
| Insured Amount | 150,000.00 | | | | | | | | | | |
| Premium Due | 900.00 | | | | | | | | | | |
| Tax Amount Due | 72.00 | | | | | | | | | | |
| Application Fee Due | 0.00 | | | | | | | | | | |
| Total Amount Due | \$972.00 | | | | | | | | | | |
| Borrower Name CLAUDIO TESTLUNDSTROM | Approval Subject To <ul style="list-style-type: none">THIS APPLICATION IS GOVERNMENT GUARANTEEDTHIS APPLICATION IS GOVERNMENT GUARANTEEDTHIS APPLICATION IS GOVERNMENT GUARANTEED | | | | | | | | | | |

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Update Application

Download Commitment

The rest of the application process remains the same and you'll be able to use MySagen as usual.

We're Here to Help

Call 1.800.511.8888

Email mortgage.info@sagen.ca