

MySagen Updates



Why was the MySagen portal changed?

We have simplified and improved the user experience.

What has changed?

- In application lists, **clicking on the new Edit "Pen" icon**, displayed in context of each application, leads to the "Edit Application" page.

Sagen Reference #	Lender Loan #	Borrower Name	Status	Date Submitted	Date Last Updated
 2042143200	98211380942100	EILEEN BELLEY	Approved		2023-08-23
 2042143200	98211380942100	EILEEN BELLEY	Approved		2023-08-23

- In application lists, **clicking on the new Cancel "X" icon**, displayed in context of each application, leads to "Cancel Application" page.

Sagen Reference #	Lender Loan #	Borrower Name	Status	Date Submitted	Date Last Updated
 2042143200	98211380942100	EILEEN BELLEY	Approved		2023-08-23
 2042143200	98211380942100	EILEEN BELLEY	Approved		2023-08-23

- In the "Edit Application" page, **label tooltips** are now displayed after a delay of 2 seconds when hovering over the labels.

Your 5-digit transit number is automatically entered. This field could be editable based on your access level.

Originating Transit *

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- In application lists, **clicking on the Status information link**, displayed in context of each application, leads to the "Application Status" page.

Sagen Reference #	Lender Loan #	Borrower Name	Status	Date Submitted	Date Last Updated
 2042143200	98211380942100	EILEEN BELLEY	Approved		2023-08-23
 2042143200	98211380942100	EILEEN BELLEY	Approved		2023-08-23

NOTE: As before, you will be able to click on the "Download Commitment" control of the "Application Status" page to download the certificate.

<p>Status</p> <p>Approved</p>	<p>Sagen Reference Number</p> <p>2042891770</p>
<p>Loan Details</p> <p>Institution ID 010</p> <p>Insured Transit 99999</p> <p>Lender Loan Number 1902931287</p> <p>Commitment Expiry Date 2023-01-01</p>	<p>Insured Amount 150,000.00</p> <p>Premium Due 900.00</p> <p>Tax Amount Due 72.00</p> <p>Application Fee Due 0.00</p> <hr/> <p>Total Amount Due \$972.00</p>
<p>Borrower Name</p> <p>CLAUDIO TESTLUNDSTROM</p>	<p>Approval Subject To</p> <ul style="list-style-type: none"> THIS APPLICATION IS GOVERNMENT GUARANTEED THIS APPLICATION IS GOVERNMENT GUARANTEED THIS APPLICATION IS GOVERNMENT GUARANTEED

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The rest of the application process remains the same and you'll be able to use MySagen as usual.

We're Here to Help

Call 1.800.511.8888

Email mortgage.info@sagen.ca